



To fill the Hajj 2019 Application Form please [click here](#)

[Guidance Notes for completing the Hajj Application Form](#)

*\* To open the links on a new window please right click and select 'Open in New Window' (Advisable Browser-Google Chrome)*

*\* Applicants will be required to sign in to a google account to complete the application form*

## Terms & Conditions

### 1. Application

- 1.1. I understand and am aware that my application will be reviewed and processed by the Administrative team and I will be notified of the outcome. The European Hajj Company reserves the right to decline any applications.
- 1.2. I understand that due to the physical demands of Hajj, applicants aged 75 years and over will be vetted by the medical team and may be declined on medical grounds.
- 1.3. I understand that it is my responsibility to provide the European Hajj Company all the documents and information that they require, within the timeframes stipulated and failure to do so may result in my Application being declined. In this case, I may still be required to pay up to the full cost of Hajj.
- 1.4. I understand that I need to submit my passport to the European Hajj Company to organise my Visa by the date stipulated (usually on the day of the Logistics Seminar), which I will be advised of.
- 1.5. I understand that once submitted, the European Hajj Company Ltd will retain my passport and travel documents until the day of departure.
- 1.6. I understand that once I have submitted my passport to the European Hajj Company Ltd, I cannot travel using these documents and will not make travel arrangements, unless I have additional travel documents that I can use.
- 1.7. I understand and accept that should I need my travel documents before departure for Hajj, I will liaise with the Administrative team and will arrange collection, as per the guidance I am given. I will pay any additional costs that may be incurred in returning my documents and/or expediting the visa application.

### 2. Payment

- 2.1. I understand that I need to pay a 50% deposit at the time of my application.
- 2.2. I understand that the deposit paid is non-refundable, unless my application is declined by the European Hajj Company Ltd.
- 2.3. If I withdraw my application, I understand that the European Hajj Company Ltd, will only refund my deposit, should they manage to allocate my space by no later than the closing date for all applications (usually, six weeks prior to departure).
- 2.4. I understand that I need to pay the balance of the costs, by the date of the logistics seminar (which is usually held 4 weeks prior to departure).
- 2.5. I am aware that the cost I have paid towards Hajj will cover my flights, all accommodation in Saudi Arabia, food (as specified), ground transportation whilst in Saudi Arabia, Qurbani and any other costs associated with the Hajj rituals and visitations. Personal expenses are not covered by the European Hajj Company Ltd.
- 2.6. I am aware that if I am going repeat Hajj within 5 years, I may need to pay a levy, imposed by the authorities in Saudi Arabia. This cost will be an additional sum to the advertised package cost, which I will be advised of, after my application has been accepted, and declared by the Hajj Authorities.

|               |                              |
|---------------|------------------------------|
| Title:        | 004 - EHC Terms & Conditions |
| Doc No:       | POL-ADM-004                  |
| Date Created: | 01/03/2019                   |
| Revision:     | 1.0                          |
| Review Date:  | 29/02/2020                   |



2.7. I understand that occasionally costs may increase due to factors beyond the control of the European Hajj Company Ltd. In this event, we agree to pay additional sums, as requested by the organisers.

2.8. I understand that payment will need to be made by cheque or bank transfer and that cash will not be accepted.

### 3. Travel

3.1. I understand that at the time of advertising the Hajj package(s), the travel dates are provisional and whilst the European Hajj Company Ltd will do their best to depart and return on the dates advertised, these may not become clear until the date of the Logistics Seminar or later (due to reasons beyond the control of the European Hajj Company Ltd) and therefore I will be available to travel up to 3 days before the advertised date of departure and return up to 3 days after the advertised return date. The Council of European Jamaats nor the European Hajj Company Ltd will be liable if I have made travel arrangements within that period.

3.2. I understand the European Hajj Company Ltd make group bookings for flights. The package is from London to Saudi Arabia and back. Separate arrangements cannot be made for individuals.

3.3. I understand that I need to organise my own Travel Insurance, a copy of which I will submit to the European Hajj Company Ltd with my passport. This insurance will cover the entire duration of my trip (Please see section 3.1, relating to the dates of travel).

3.4. I understand that my travel to and from Saudi Arabia and whilst I am in the country needs to be in line with the rules of the country. This means that females under the age of 45 years of age will need to be accompanied by a Mahram.

3.5. I understand that whilst the European Hajj Company Ltd will provide me of all the relevant information relating to my travel (such as luggage allowance, prohibited items etc), I am responsible to make my own inquiries with the airlines and appropriate authorities.

3.6. I will arrive at the airport for the time stipulated by the European Hajj Company Ltd.

3.7. I will use the suitcases provided by the European Hajj Company Ltd.

### 4. Accommodation

4.1. I am aware that I will be sharing a room with between 2 – 5 other pilgrims during my stay in Saudi Arabia.

4.2. I understand that rooms will be allocated by the organisers and whilst they will try and accommodate my request to share with specific individuals, this may not always be possible due to logistical reasons.

4.3. I understand that gents and ladies are segregated, and relatives of opposite genders cannot share accommodation.

4.4. I understand that gents and ladies may be allocated different floors, at the hotels and will not go the floor of the opposite gender, to meet with family members. I will arrange meetings with family members of the opposite sex, in the common areas such as the hotel lobby or reception.

4.5. I understand that whilst the European Hajj Company Ltd will select the best hotels based on set criteria, the quality and standards may not be optimal. This is something that is beyond the control of the organisers.

### 5. Medical

5.1. I have notified the organisers of all my relevant medical history and have not omitted anything. I understand that based on the information that I have provided, the Medical team for the European Hajj Company Ltd, may decline my application, on medical grounds.

5.2. Where I have been unsure of the relevance/significance of my medical issue(s), I have disclosed these, as a precautionary measure.

5.3. As per section 3.5, I will organise my own travel insurance to cover any medical costs that may be incurred, during my trip.

Title: 004 - EHC Terms & Conditions  
Doc No: POL-ADM-004  
Date Created: 01/03/2019  
Revision: 1.0  
Review Date: 29/02/2020



5.4. Should I require medical care, I will cover the costs incurred whilst in Saudi Arabia and will claim these from the insurance providers.

## 6. Programmes & Logistics

6.1. I agree to follow instructions, rules and guidance stipulated by the organisers.

6.2. I am aware and accept that the actual itinerary for Hajj may change from the one advertised, due to logistical reasons. Where possible, the organisers will announce any changes in advance, but this may not always be possible.

6.3. I am aware that I will be given a list of items to take on the trip and understand that this is not an exhaustive list. As a minimal, I will take the items listed in the information.

## 7. Photography & Social Media

7.1. I understand that The European Hajj Company Ltd makes use of Social Media to communicate with Hujjaj and promote its services. I give permission to the organisers to use my details responsibly and in compliance with GDPR regulations. I will notify the organisers if I do not want my photographs to appear on Social Media or my contact details shared on WhatsApp and other communication groups.

## 8. Privacy Policy

Please refer to the European Hajj Company Ltd.'s [Privacy Policy](#).

**To fill the Hajj 2019 Application Form please [click here](#)**

[Guidance Notes for completing the Hajj Application Form](#)

To View the Frequently Asked Questions (FAQ's) please [click here](#).

*\* To open the links on a new window please right click and select 'Open in New Window' (Advisable Browser-Google Chrome)*

*\* Applicants will be required to sign in to a google account to complete the application form*

**Title:** 004 - EHC Terms & Conditions  
**Doc No:** POL-ADM-004  
**Date Created:** 01/03/2019  
**Revision:** 1.0  
**Review Date:** 29/02/2020